

# How to Reset Sage EasyPay Enterprise (EPE) Password?

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## How to Reset Sage EasyPay Enterprise (EPE) Password?

A) Issue:

User would like to reset the Sage EPE password

B) Solution:

If you have forgotten the EPEMaster password, please note that password reset is chargeable

If you have forgotten user specific password, you may use the following method to reset the password:

1. Go to EPE Control
2. Click Security Setup > Login with the Admin User ID (EPEMaster) and Password
3. Click User Setting tab > Select the User that you wish to reset the password > Overwrite the password and click Save

